**Learn Basic Conflict Resolution Skills**

Help your peer mediation students refine their skills or introduce new mediators to peer mediation skills.

Includes 10 modules + guides

**Two Plans**

Plan 1: *Sponsor Trains Students*

OPMP will provide an orientation session for the sponsor

Price: $200- allows access to the 10 modules for students

Plan 2: *OPMP Team Trains Students*

OPMP team members will teach the 10 modules to a group of student mediators (sponsor must participate).

Price: $700 /Approx time: 10 hours

The modules will guide students through the following areas:

 Understanding Conflict

 Understanding Peer Mediation

 Understanding Active Listening

 Perceptions

 Positions and Interests

 Setting Up the Peer Mediation Room

 Understanding Basic Needs Behind Conflict

 Solutions and Ethics of Peer Mediation

 Managing the Peer Mediation Process

 Online Peer Mediation Platform

**Practice Mediation Skills**

Practice online simulation role-plays with expert feedback. Schools will be able to keep all simulations as their property!!

Price Levels

5 Simulations- $250 = 1 session = Orientation with Zoom - 4 sessions Use of OPMP, ZOOM Account, and observation

10 Simulations-$450 = 1 session = Orientation with Zoom -9 sessions Use of OPMP, ZOOM Account, and observation.

**Mediate Online**

Schools that lack a peer mediation program can request that their students, who are in conflict, participate in an on-line mediation. All online mediations include trained peer mediators and adult observers.

Price Levels

1) 1 mediation- $100

2) 5 mediations- $200

3) 10 mediations- $300

**Peer Mediation Coordinator Training**

Following this intensive 32-hour training, individuals will qualify to teach adults how to establish, maintain, and evaluate a peer mediation program. Upon completion, participants will be eligible to receive a certificate from the Association for Conflict Resolution and the National Association of Peer Program Professionals as meeting the criteria of establishing a standard based program. In addition, participants will be eligible to apply as a trainer/consultant for the National Association of Peer Programs Professionals. Fee includes a one year member to the National Association of Peer Programs Professionals.

Online course: $1850.00

**Organizational Conflict Resolution Training**

An *organization’s* success is based on its commitment to invest in human capital in order to compete in the global market.  To sustain this advantage, organizations should consider the substantial return on investment from teaching conflict management skills and appropriate oral and written communication skills when working together. According to the American Psychological Association, the U.S. economy loses around $500 billion because of stress due to unmanaged conflict. Therefore, investing in appropriate conflict management skills can improve an organization'*s* relationships, increase productivity, and reduce stress saving an organization thousands each year. Let our team work with your organization to **teach** practical techniques for managing conflict, effective conflict resolutions skills that improve working relationships and foster collaboration.

*Source:* [*https://hbr.org/2015/12/proof-that-positive-work-cultures-are-more-productive*](https://hbr.org/2015/12/proof-that-positive-work-cultures-are-more-productive)

This course includes:

* *I*ntroduce to individuals to the concept that conflict is normal, healthy and part of human relationships.
* Bring awareness to each individuals’ conflict style and educate on these appropriate styles when engaging in conflict.
* Discover how emotional intelligence is linked to high customer service, trusting relationships, and higher productivity.
* Evaluate how constructive communication helps individuals reframe how they express themselves, how they hear each other, and how it influences the ability to resolve conflicts effectively.
* Demonstrate how constructive online communication can improve collaboration and productivity.
* Assist collaborators on how to utilize their new conflict skills during project crises by using practice and role-play.
* Provide neutral, third party conflict assistance (coaching and mediation) to collaborators experiencing disputes while working on a project.
* Educate the organizational leaders on how to support collaborators in using their new conflict management skills on a day-to-day basis.

Price: Contact our team for fee.

**Training College Mediators**

Nationally, there are tens of thousands of college students who have matriculated from peer mediation programs in the K-12 context who are often looking for further opportunities to use and refine their mediation skills.  Further, many colleges throughout the United States offer conflict resolution studies as a focus for Bachelor of Arts or Masters level degrees.   These students are well suited to gain training and support as Online Mediator Mentors to coach and **encourage less experienced students at the high school leve**l.  The Online Peer Mediation Platform was established for high school youth, offering training modules for skill development as well as providing a platform to practice mediation simulations with the guidance of more experienced mediators who are college students.

Price: Contact the OPMP for fee.

**Teacher-Student Mediation**

Unresolved conflict in schools builds barriers to learning, including low motivation, lack of focus and disruptive behaviors that remove students from the classroom.  Data show mediation is highly effective in repairing relationships and boosting understanding across racial lines. The goal of mediation is to restore respect so teachers can teach and learners can learn.

This training will share evidenced based mediation techniques for use with teachers and students.  The training will show the process of starting a student-teacher mediation, conducting a successful mediation, and collecting and monitoring data to measure the effectiveness of interventions.

Price: Contact the OPMP for fee